#### 50 Shades of Support: A Device-Centric Analysis of Android Security Updates

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# Motivation – User Concerns

#### r/GalaxyS7 · 3 yr. ago by ThinkBigger01

#### Is S7 no longer getting quarterly android security updates? (latest I got was March 1)

According to link below, the S7 is still supposed to get quarterly android security level updates, however the latest I received was March 1. When I go to settings > software update > and there tap "download updates manually" I get nothing new.

#### Pixel 6, Pixel 7 users on T-Mobile fail to receive January update; others still stuck on November

T-MOBILE ANDROID SOFTWARE UPDATES GOOGLE

PUBLISHED: JAN 12, 2023, 3:21 PM



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#### Xiaomi 12T already abandoned?

cussion

Xiaomi specified there will be android security updates every 90 days for phones that are still supported.

However last update I got on my Xiaomi 12T was back in the beginning of February. It's June tomorrow so that's already way over 90 days of no updates.



**CVEs/Patches** 



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End-user accepts the update and installs it through the OTA update.

### **Prior Studies**

- Literature:
  - Zhang et al. (USENIX '21): Kernel vulnerabilities
  - Hou et al. (ICSE '22): 153 OEMs but only 6261 firmware images
  - Jones et al. (CCS '20): 152 M HTTP end-user requests but only 684 security updates from Samsung
- More questions to be answered:
  - Average support duration?
  - Impacting factors?
  - When does it become unsafe to use?
  - Key issues and exemplary practices?

# **Data Collection**

• Security Updates:

| OEM               | Total  | Unique<br>Device<br>Count | <b>Region/Country</b> | Carrier | Duration            |
|-------------------|--------|---------------------------|-----------------------|---------|---------------------|
| Samsung           | 354165 | 275                       | 97 countries          | 109     | Apr 2015 - Mar 2023 |
| Xiaomi            | 2286   | 223                       | 10 regions            | -       | Dec 2014 - Jun 2023 |
| Орро              | 9241   | 72                        | 35 countries          | -       | Jan 2018 - Aug 2022 |
| Google<br>(Pixel) | 900    | 20                        | 12 regions            | 27      | Nov 2015 - Mar 2023 |

• Support Lists

• Google - baseline



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| Pixel C -<br>Pixel -<br>Pixel XL -<br>Pixel 2 -<br>Pixel 2 XL -<br>Pixel 3 -  | •••••• |      |       |      | ••••<br>•••• |      |      |
|---|--------|------|-------|------|--------------|------|------|
| Pixel 3 XL -<br>Pixel 3a -<br>Pixel 3a XL -<br>Pixel 4 -<br>Pixel 4 XL -<br>Pixel 4a (5G) -<br>Pixel 5a -<br>Pixel 5a -<br>Pixel 6 Pro -<br>Pixel 6 -<br>Pixel 6a -<br>Pixel 7 -<br>Pixel 7 Pro - |        |      | • • • | •    |              |      | •    |
| L   | 2017   | 2018 | 2019  | 2020 | 2021         | 2022 | 2023 |

#### On average:

- Count: 36 updates
- Duration: ~3 years
- Frequency: 1 month
- Delay: 0 days

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  - Count: 16 updates
  - Duration: 757 days (~2 years)
    - Support list stay: 2197 days (~ 6 years)
  - Frequency: 50 days
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Frequency and delay 🔗

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Frequency and delay 🕑

Duration and delay 🥑

Count and frequency

- Google provides monthly security updates for a fixed period of 3 years.
- Samsung's security update behavior varies depending on various factors.
- Oppo and Xiaomi offer relatively fewer security updates for a shorter duration.

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- Located the impacting CVEs based on:
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  - Chipset
- Filtered using the End-of-Life (EOL)
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- In total, we assigned CVEs to:
  - 21461 model-country/carrier pairs from Samsung
  - 756 model-region pairs from Xiaomi
  - 1124 country-device pairs from Oppo
  - 20 devices from Google

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89% of the CVEs do not require user interaction, 86% can be exploited with minimal effort on the attacker's part, while 27% can be exploited remotely.

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AER: Android Enterprise Recommended

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Final result: **142 impacting CVEs**; **6 of them are critical and can be remotely exploited without user interaction.** 

# **Impacting Factors**

- Support Type
- Geolocation
- Device Type
- Carrier Association
- Partnership Agreements and Platform Solutions

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- $\circ$  Geolocation
- $\circ$  Device Type

 $_{\odot}$  No single support type, gradual transition over time

|     | Monthly | Quarterly | Biannual | Unsupported | ▶ time |
|-----|---------|-----------|----------|-------------|--------|
|     | ,       |           | ,        | •           |        |
| Lau | nch     |           | E        | CL          |        |

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*Timeliness and availability of security updates vary significantly for different support types.* 





















Number of Updates



Frequency (days)



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Frequency (days)



• Grouped, sorted, and selected top/bottom five countries

|                                    |             | Monthly         |                     |                |                  |
|------------------------------------|-------------|-----------------|---------------------|----------------|------------------|
| Subregion                          | Country     | Update<br>Count | Support<br>Duration | Update<br>Freq | Release<br>Delay |
| Western Europe                     | Luxembourg  | 39.0            | 1068.0              | 26.8           | 21.0             |
| Eastern Europe                     | Russia      | 38.0            | 1053.0              | 27.2           | 20.0             |
| Western Europe                     | Switzerland | 38.0            | 1050.0              | 27.8           | 18.0             |
| Central Asia                       | Uzbekistan  | 38.0            | 1043.0              | 27.8           | 18.0             |
| Southern Asia                      | India       | 37.5            | 1050.0              | 27.2           | 19.5             |
| Latin America<br>and the Caribbean | Honduras    | 17.0            | 978.0               | 55.9           | 48.0             |
| Latin America and the Caribbean    | Costa Rica  | 16.5            | 1041.5              | 56.1           | 46.5             |
| Latin America<br>and the Caribbean | Paraguay    | 16.0            | 972.0               | 60.1           | 48.0             |
| Latin America and the Caribbean    | Ecuador     | 16.0            | 929.0               | 48.1           | 51.0             |
| Latin America<br>and the Caribbean | Jamaica     | 15.0            | 903.0               | 56.4           | 52.0             |

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Variations in support across different regions and countries are observable.

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Device type is a major factor impacting security updates for some OEMs.



#### • 1: Variations in Models' and Pairs' Support Behavior

- Support Lists: Samsung Galaxy S20 FE 5G
  - SM-G781B/XEH (Hungary): October 2020
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#### • 4: Misleading Announcements

- "at least four years of security updates", Feb 2021
  - 343/8033 pairs already stopped receiving updates
- "five years of security updates", Feb 2022
  - 2 pairs never received



# **Exemplary Practices**

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  - Recommended by the Federal Trade Commission (FTC)
  - Motorola and Google
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  - Model-based Support Lists
- Room for accountability and improvement:
  - publish the support duration of all device models/pairs,
  - maintain the timeliness of their security updates.

Thank You!

Abbas Acar

Email: aacar001@fiu.edu

Personal Website: abbasacar.github.io



Code & Data: github.com/cslfiu/Android-Security-Updates



Code & Data



FIU Google

