

Understanding the Implementation and Security Implications of Protective DNS Services

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Widespread Abuse of the Domain Name System

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- Attackers also widely abuse DNS (use malicious domains) for cyber attacks
 - Over 91% of malware uses DNS to carry out attacks*



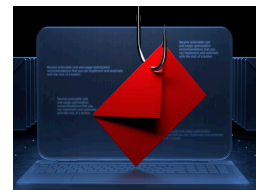
Malware



Trojan



Botnet



Phishing



Data Theft



DNS Tunnel

* <https://umbrella.cisco.com/blog/dns-security-your-new-secret-weapon-in-your-fight-against-cybercrime>

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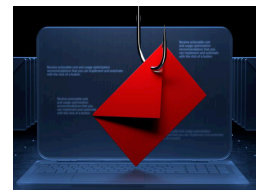
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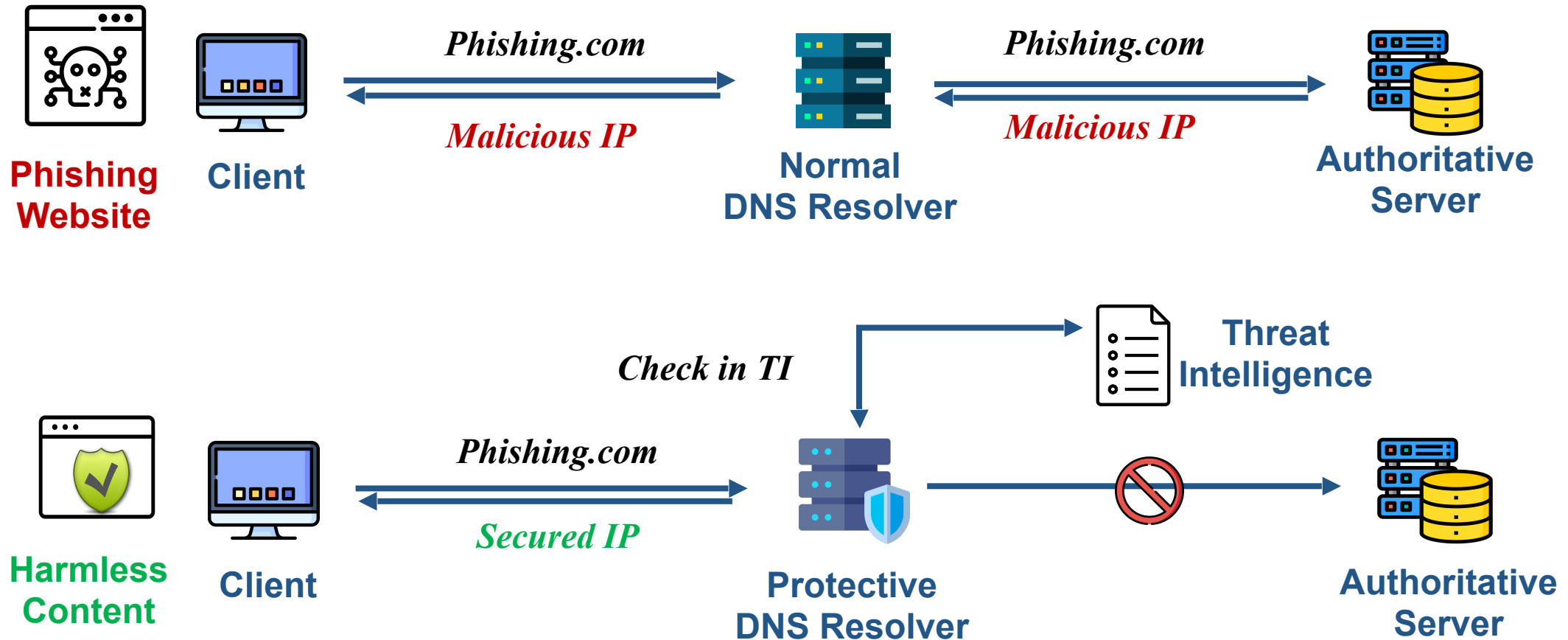
DNS Tunnel

DNS-based blocking mechanisms are effective in curbing cyber attacks!

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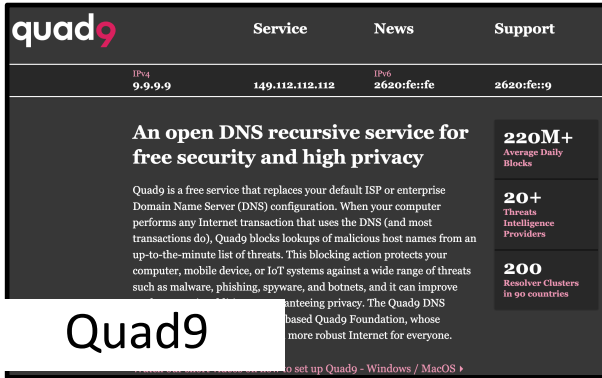
What is Protective DNS (PDNS)

- Protective DNS (PDNS) can proactively intercept and block malicious activities during the domain resolution process

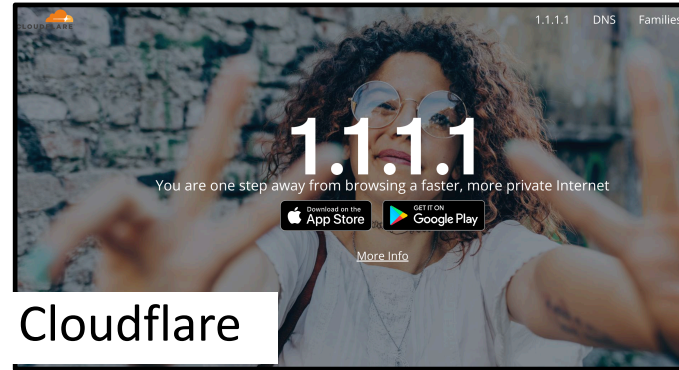


PDNS is a thriving security service

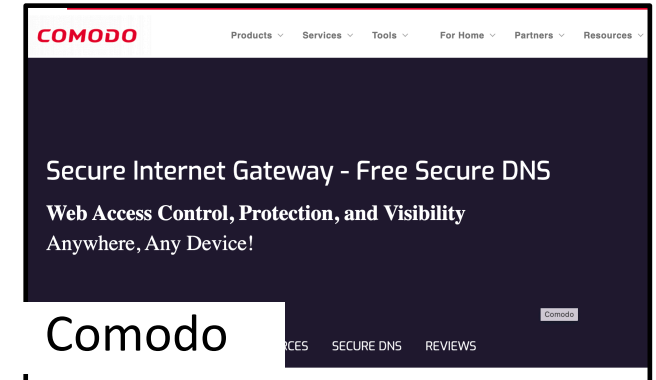
- Gained support from dozens of large DNS services



The screenshot shows the Quad9 website homepage. At the top, there is a navigation bar with 'quad9' logo, 'Service', 'News', and 'Support' links. Below the navigation bar, there are IP address options: IPv4 (9.9.9.9), IPv6 (149.112.112.112), IPv6 (2620:fe::fe), and IPv6 (2620:fe::9). The main heading reads 'An open DNS recursive service for free security and high privacy'. The text below describes Quad9 as a free service that replaces the default ISP or enterprise DNS configuration. On the right side, there are statistics: '220M+ Average Daily Blocks', '20+ Threats Intelligence Providers', and '200 Resolver Clusters in 90 countries'. A 'Quad9' label is overlaid at the bottom left of the screenshot.



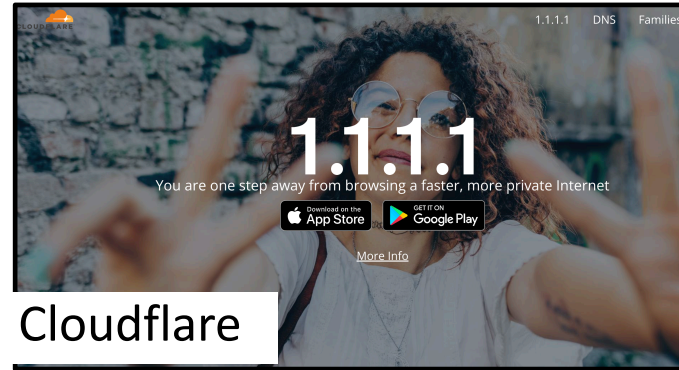
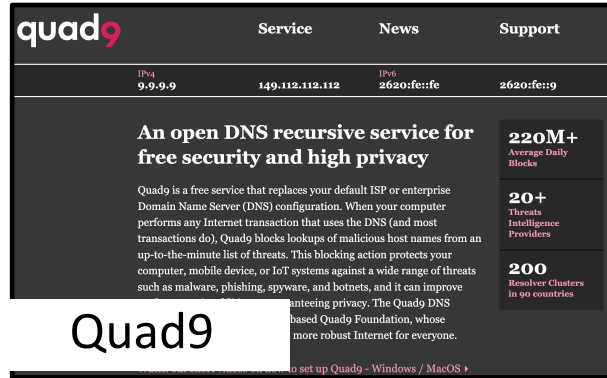
The screenshot shows the Cloudflare website homepage. At the top, there is a navigation bar with '1.1.1.1', 'DNS', and 'Families' links. The main heading is '1.1.1.1' in large font, with the tagline 'You are one step away from browsing a faster, more private Internet'. Below the heading, there are buttons for 'Download on the App Store' and 'GET IT ON Google Play', and a 'More Info' link. A 'Cloudflare' label is overlaid at the bottom left of the screenshot.



The screenshot shows the Comodo website homepage. At the top, there is a navigation bar with 'COMODO' logo and links for 'Products', 'Services', 'Tools', 'For Home', 'Partners', and 'Resources'. The main heading is 'Secure Internet Gateway - Free Secure DNS'. Below the heading, there is a sub-heading 'Web Access Control, Protection, and Visibility Anywhere, Any Device!'. A 'Comodo' label is overlaid at the bottom left of the screenshot.

PDNS is a thriving security service

- Gained support from dozens of large DNS services



- Promoted to establish National PDNS infrastructure



Research Questions of PDNS

- **Research Gap:** High **opacity and diversity** hinder the understanding of PDNS



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How many DNS servers in the wild are offering PDNS services?



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What are the **blocking policies** of PDNS?



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How many DNS servers in the wild are offering PDNS services?



What are the **blocking policies** of PDNS?



Are there any **security risks** within the PDNS infrastructure?

Our Work

■ Identifying PDNS Methodology

- Distinguishing **modification of PDNS**
- Identified **17,601 open PDNS servers** in the wild

■ Understanding of PDNS Ecosystem

- First **active measurement study** for PDNS
- Blocklist and rewriting policy

■ Security analysis of PDNS infrastructure





- First discover **3 types of security flaws**
- Denial of Response (DoR)
- Dangling PDNS Infrastructure
- Subversion of Protective Features

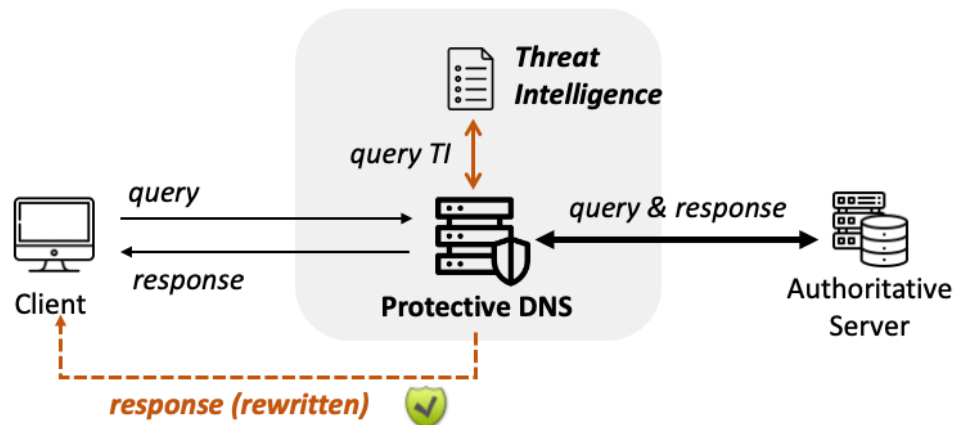


Empirical Study of 28 Public PDNS

- Empirical Study of the **domain blacklist and DNS rewriting policies** of 28 public-claimed PDNSes

Resolution path of:

-  Blacklisted domains
-  Other domains
-  PDNS-specific function
-  Normal DNS function



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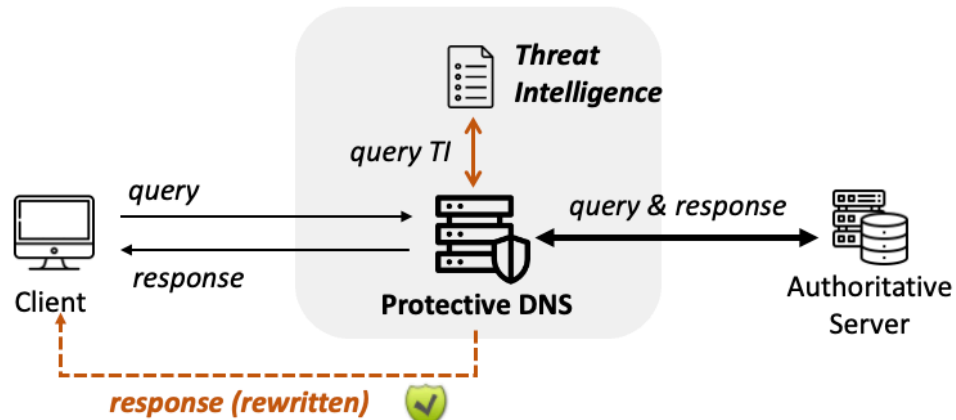
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Domain Blacklist

- **Open-source domain blacklist:** 7 PDNS providers
- **Private domain blacklist:** 11 PDNS providers
- **Unknown source:** 16 PDNS providers
- **User complaints and corrections:** 2 PDNS providers

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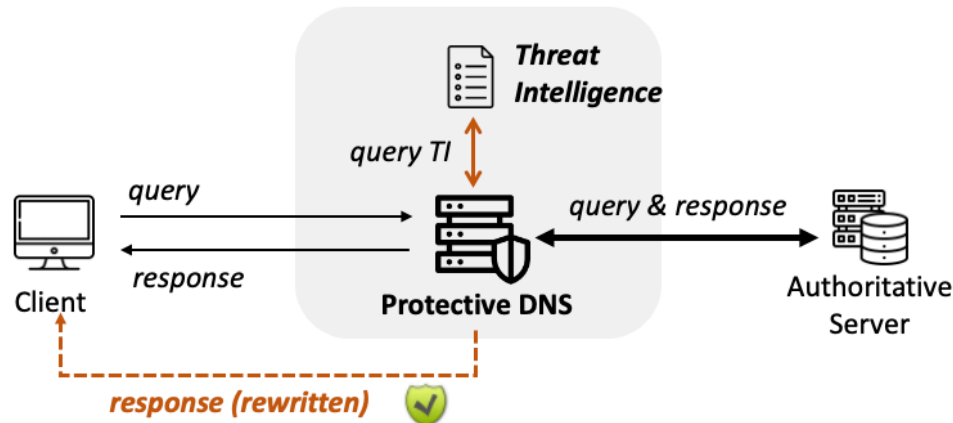


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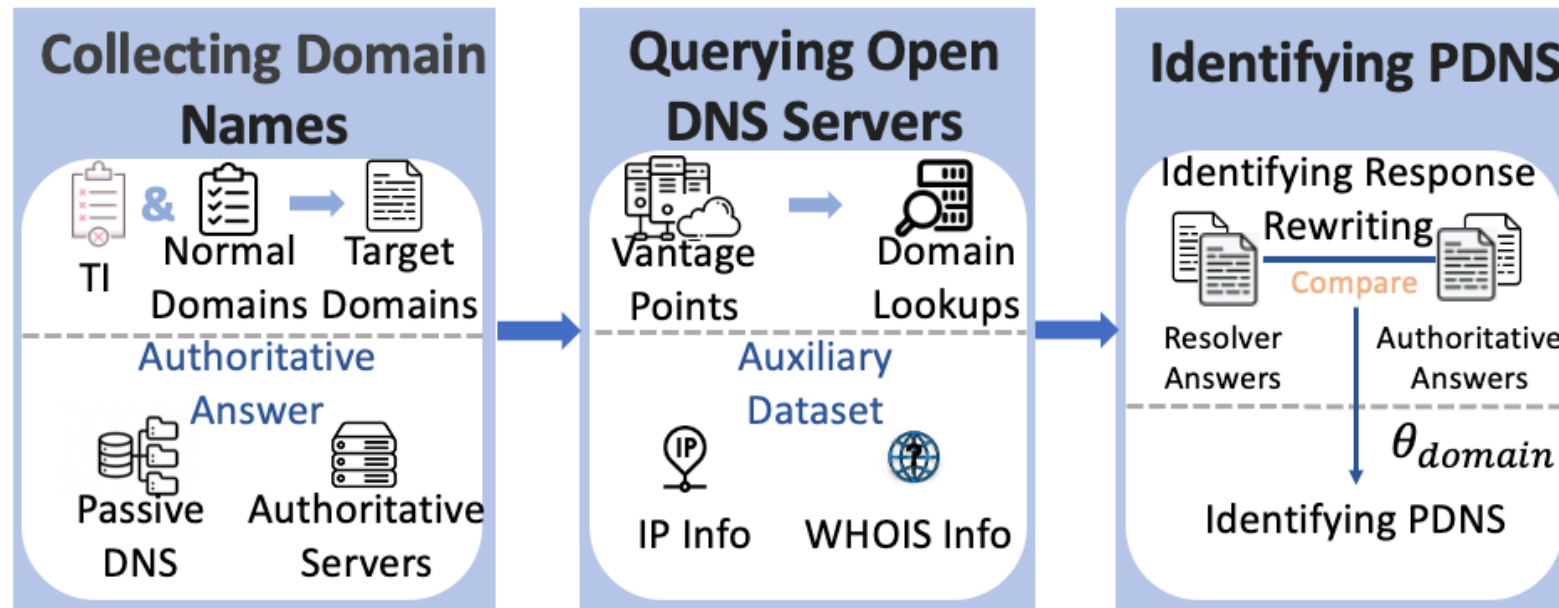
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Rewriting Policy

- **Special-use IP addresses:** 4 PDNS providers, e.g., 0.0.0.0
- **Secure IP addresses:** 14 PDNS providers
- **Secure CNAMEs:** 4 PDNS providers
- **Response code:** 2 PDNS providers
- **No data:** 6 PDNS providers

Identification Methodology for PDNS in the wild

- 3-step identification methodology for PDNS
 - Step I: Collecting Domain Names
 - Step II: Querying Open DNS Servers
 - Step III: Identifying PDNS



Identification Methodology for PDNS in the wild

- **Step I - Collecting domain names:** compile a list of **10,000** “generally-malicious” domain names from 7 public blocklists, and 100 popular domains



Category	# Domains	WHOIS status	# Domains
Malware	4,231	Not resolvable	2,252
Botnet	3,962	serverHold/clientHold	128
Phishing	867	inactive	2,124
Adult	667	Resolvable	7,748
Spam	259		
Tracker	14		
10,000 Malicious Domain Names			

Tranco

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- **Step II - Querying open DNS servers:** combine active query resolution results with Passive DNS records



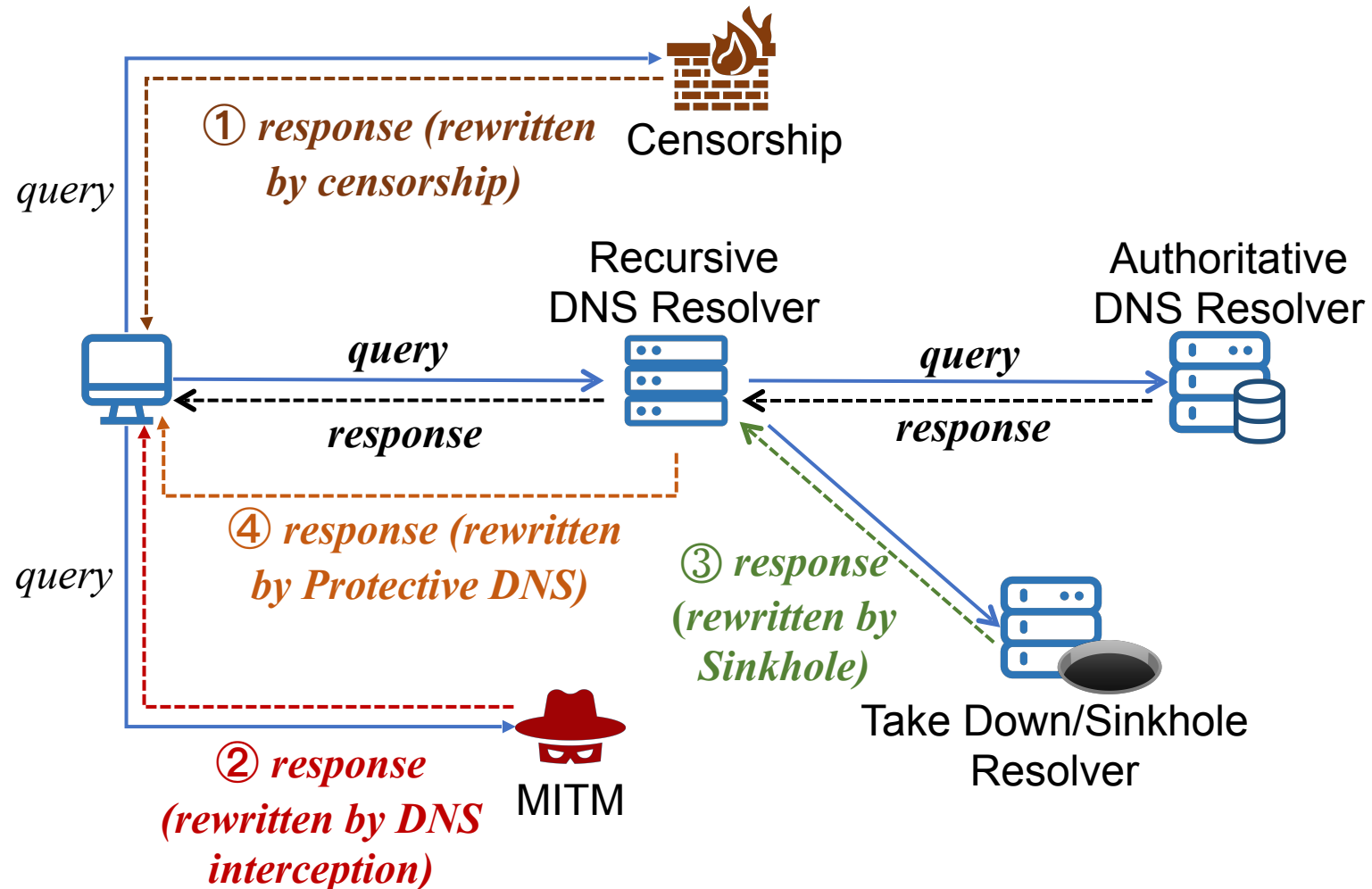
Actively Querying



Passive DNS

Identify modification of PDNS is challenging

- **Step III – Identifying PDNS:** Distinguish the modified responses from PDNS and from other DNS manipulations



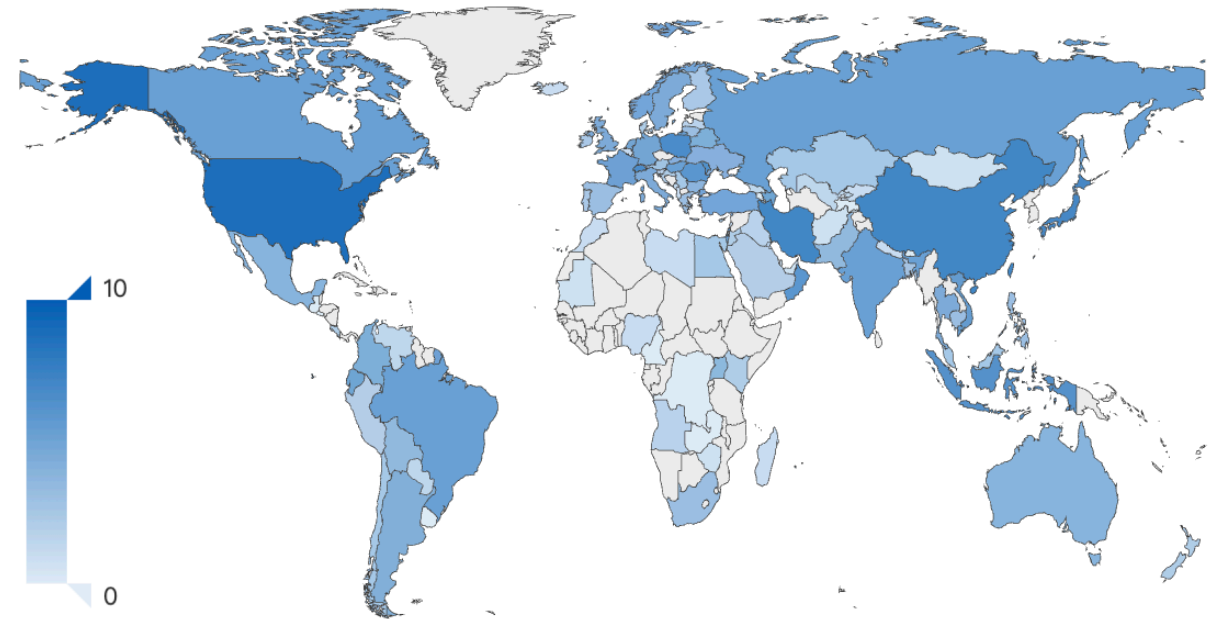
Finding 1: Deployment status of PDNS Services in the wild

- **17,601 (9.08%)** PDNS resolvers in the wild within 193,888 “stable” recursive resolvers from **6 scanning experiments**

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- **PDNS resolvers are widely deployed around the world**, encompassing **117 countries and regions**, covering a total of **1473 AS**

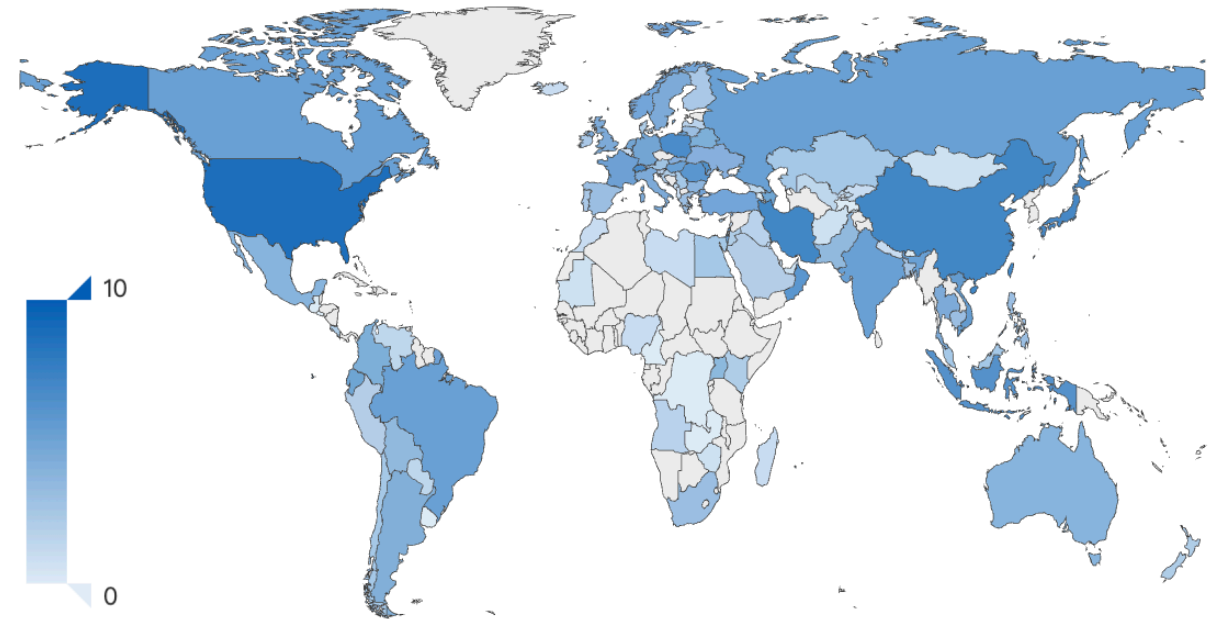
CC	# IP	ASN	# IP
US	6,296 (35.8%)	20115 (CHARTER-20115)	1,074 (6.1%)
IRN	1,225 (7.0%)	3303 (SWISSCOM)	777 (4.4%)
CN	1,205 (6.8%)	209 (CenturyLink Communications)	705 (4.0%)
JP	1,056 (6.0%)	5617 (TPNET)	613 (3.5%)
CH	804 (4.6%)	17506 (UCOM)	576 (3.3%)
PL	745 (4.2%)	10796 (TWC-10796- MIDWEST)	570 (3.2%)
MD	635 (3.6%)	21342 (AKAMAI-ASN2)	523 (3.0%)
ID	540 (3.1%)	8926 (MOLDTELECOM-AS)	480 (2.7%)
OM	380 (2.2%)	2519 (VECTANT)	420 (2.4%)
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117 Countries		1,473 ASNs	



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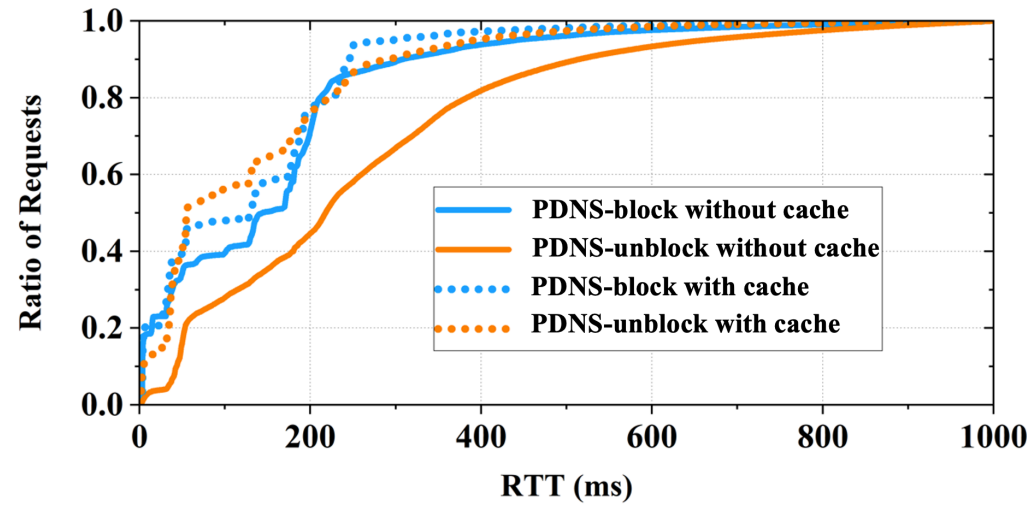
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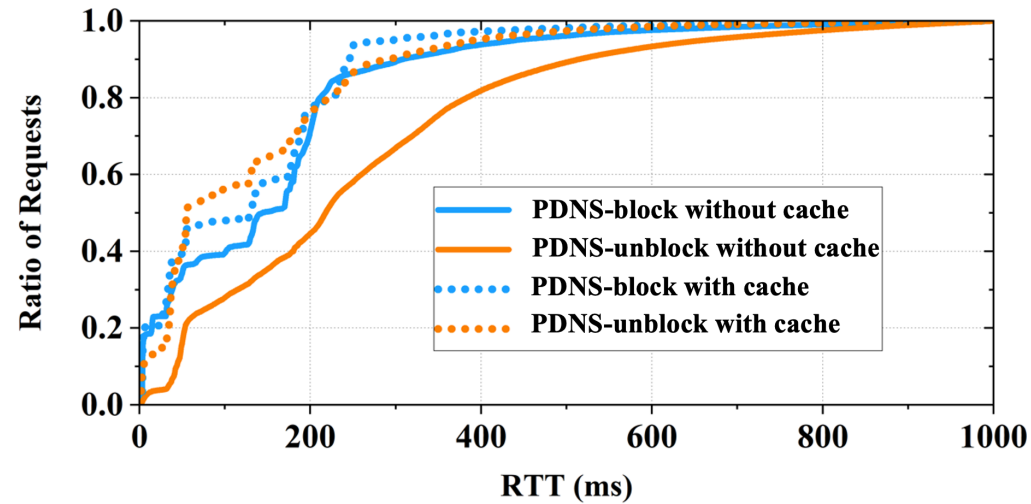
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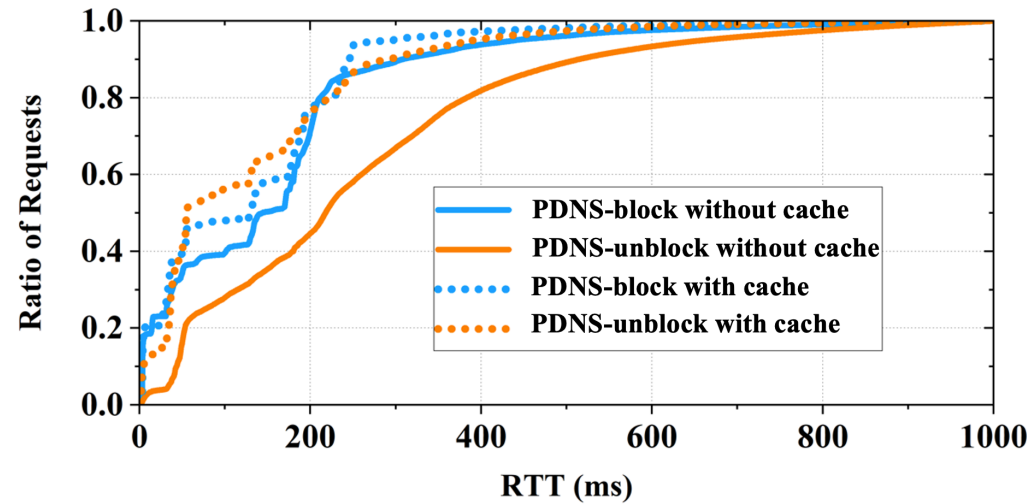
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- **Without cache, PDNS responds quicker to blocked domains** than other domains

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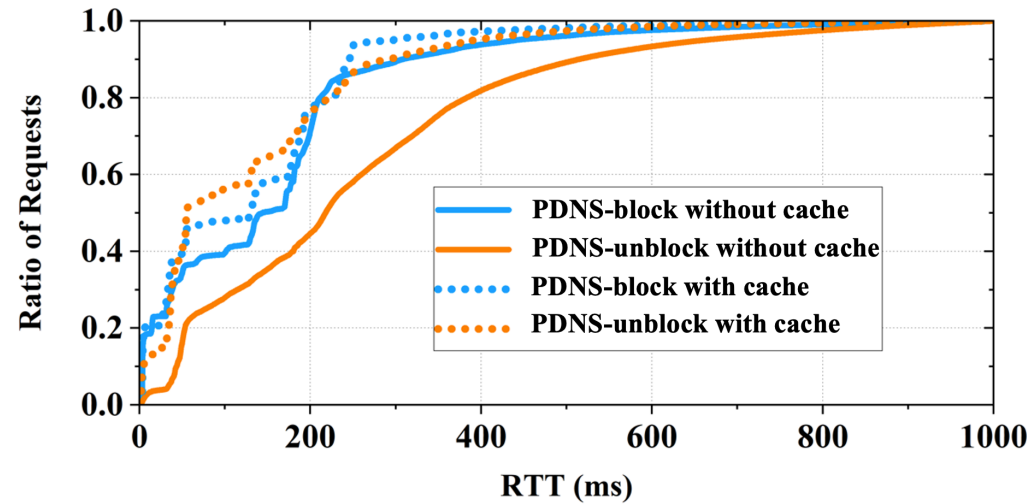
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- **Without cache**, PDNS responds quicker to blocked domains than other domains
- **With cache**, the difference becomes less pronounced when caching is enabled
- **Reason of different performance:** PDNS prefers to block domains before recursive resolution

Finding 3: Blocklist of PDNS

- 57% PDNSes block over 500 malicious domains, while 43% prominent PDNSes block fewer than 100 domains

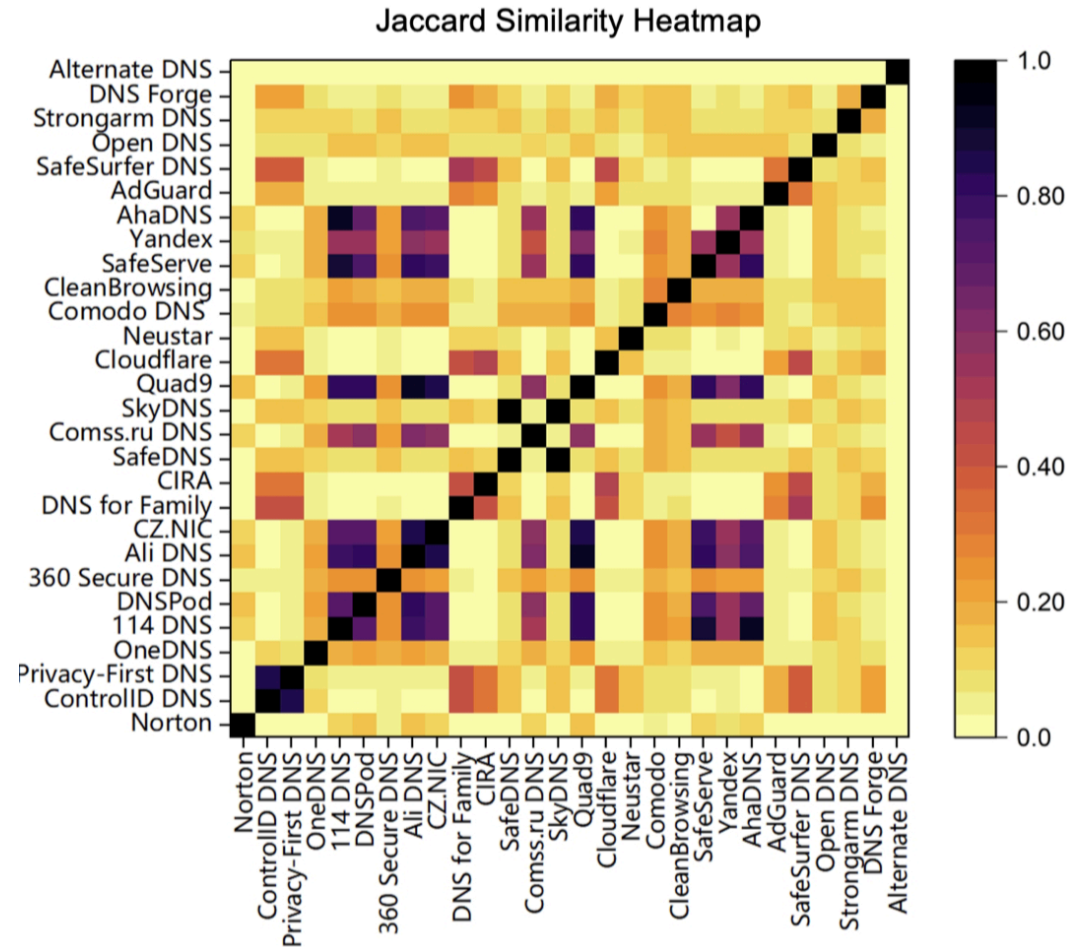
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- **Conservative choice of blocklist:** Preference of using a narrow set of “high-risk” domains for prominent DNS providers

Category	# Test domains	# Avg. blocked domains	PDNS Coverage
Malware	4,231	961.9	17,596 (99.97%)
Botnet	3,962	472.0	17,529 (99.59%)
Phishing	867	160.9	17,213 (97.80%)
Adult	667	119.8	12,680 (72.04%)
Spam	259	96.6	16,628 (94.47%)
Tracker	14	0.5	3,779 (21.47%)

Similarity of Blocklist between different PDNS providers

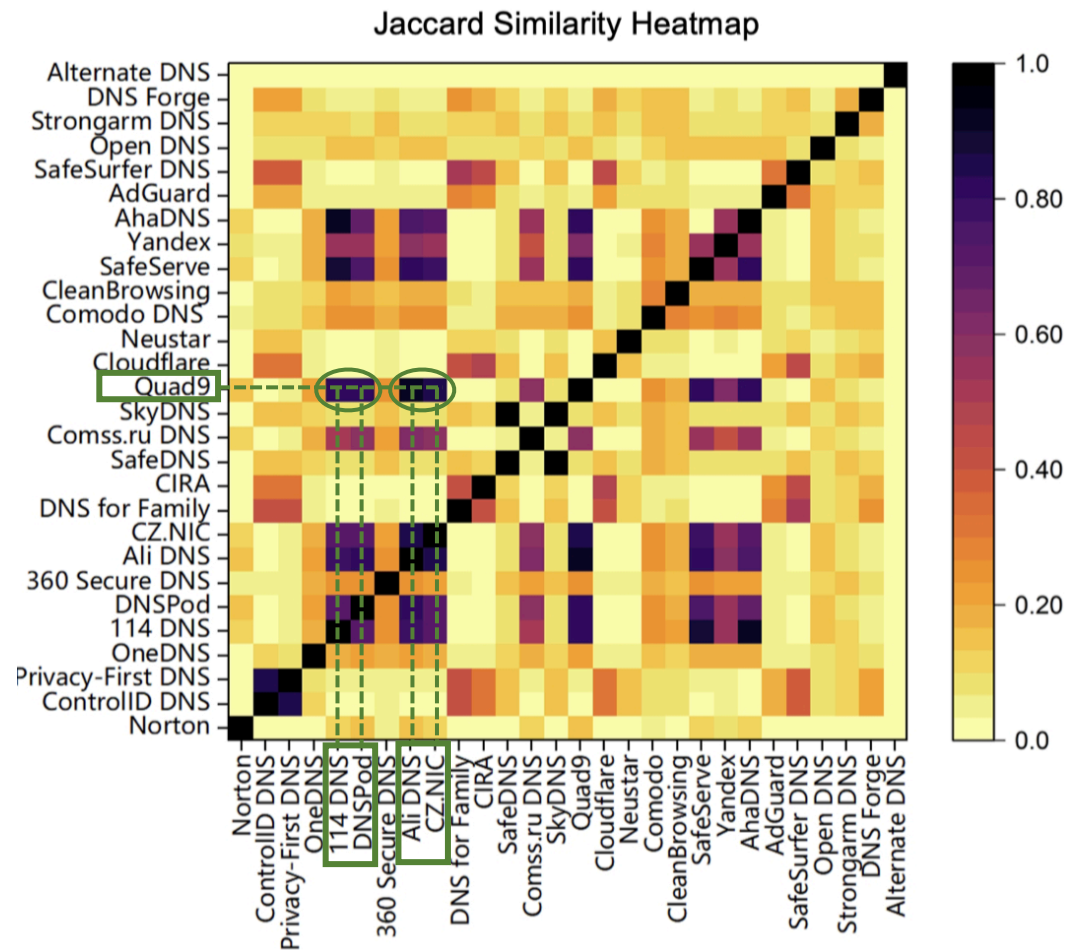
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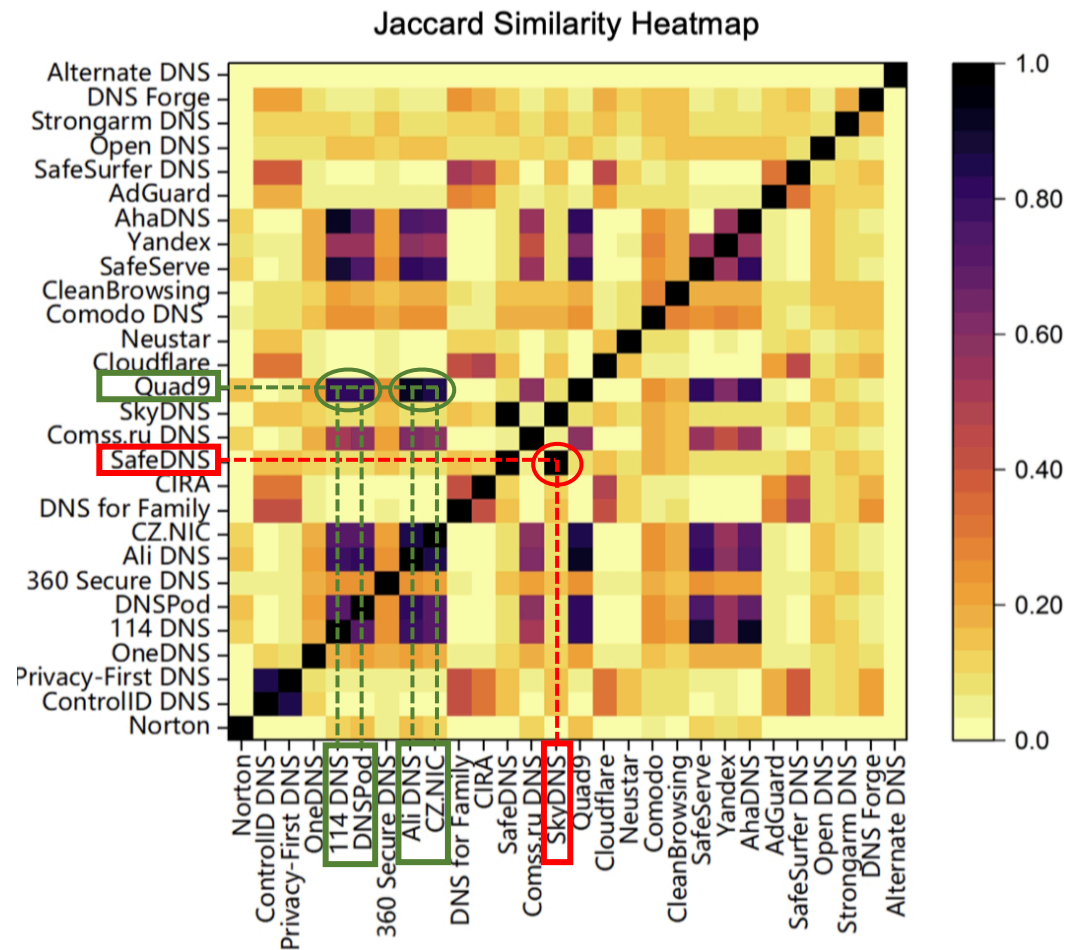


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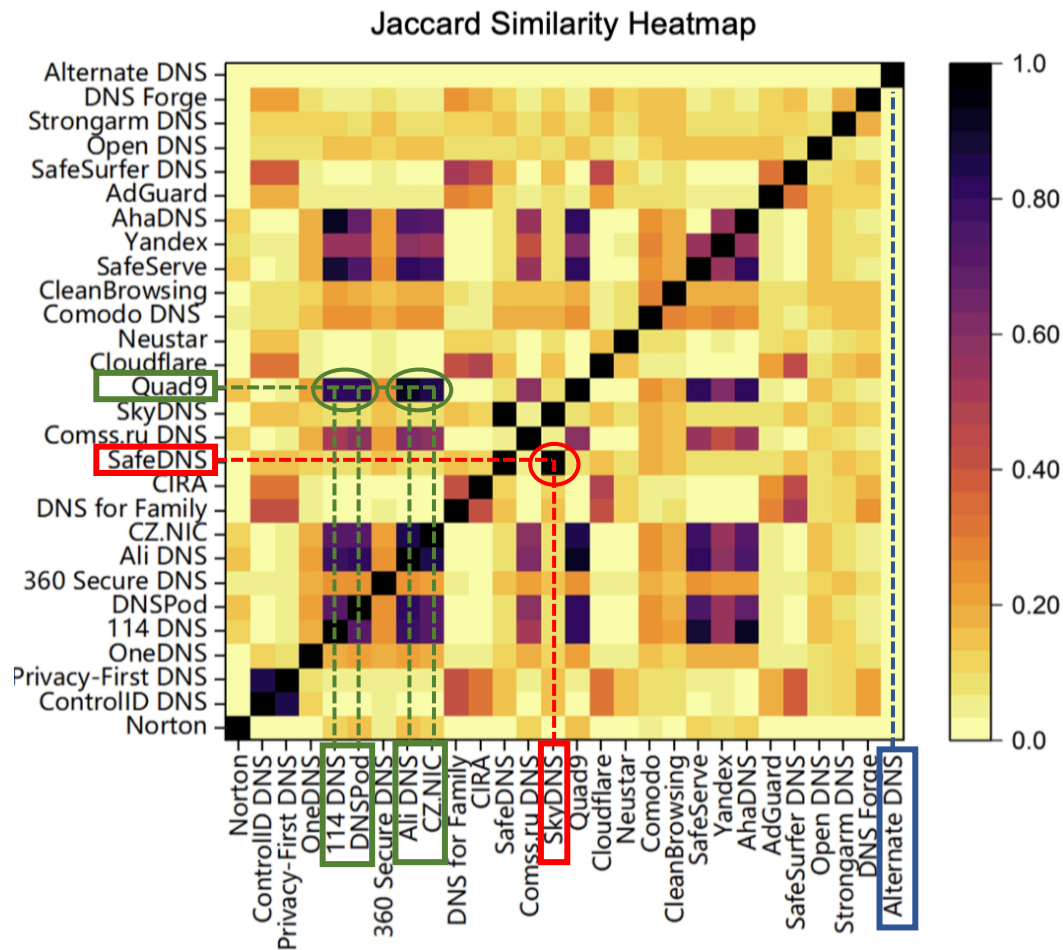
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Similarity between SkyDNS and SafeDNS is 0.99

Similarities between Alternate DNS and other PDNSes is 0.21 in average



Finding 4: Rewriting Policies of PDNS

- **Secure IP** is the most prevalent policy, adopted by **56.45% of PDNSes**

# Rewriting Policy	# PDNS	# Policy	# Blocked Domains	# Malware	# Botnet	# Phishing	# Adult	# Spam	# Tracker
Secure IP	9,935 (56.45%)	577	483	332	58	45	27	20	1
Special-use IP	7,209 (40.96%)	351	424	371	12	12	8	20	1
No Data	822 (4.67%)	-	222	142	44	16	9	11	0
Secure CNAME	449 (2.55%)	70	544	375	58	46	24	40	1
Error Response Code	408 (2.32%)	3	362	267	28	33	13	20	1

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- **162 secure IPs (28%)** return block notification webpage, and 14 IPs provide avenues for user complaints



The image shows a red notification banner with a white warning triangle icon containing a red exclamation mark. The text is in both Chinese and English. The Chinese text reads: "360安全DNS提示您: 您访问的域名存在安全风险, 被重定向到本页面! 如果对本次拦截有疑问, 请查看 常见问题". The English text reads: "360 DNS Reminder Requested domain name has security risks and was redirected to this page. If you have questions about this block, please see the FAQ".

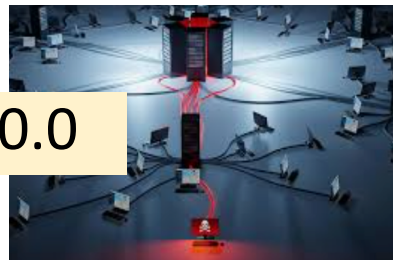
Finding 4: Rewriting Policies of PDNS

- 1,222 PDNSes apply diverse rewriting policies per domain category



Malware

0.0.0.0



Botnet

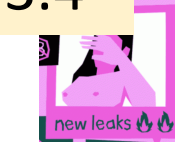
Phishing



Spam

1.2.3.4

Tracker



Adult

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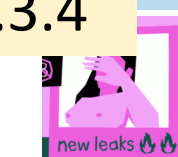
Phishing



Spam

1.2.3.4

Tracker



Adult

- PDNS groups based on the same rewriting policies, with 12 groups having over 50 PDNS servers

Group	# PDNS	Country	AS
Group 1	379 (2.2%)	Oman	50010 (Omani Qatari Tele. Company SAOC)
Group 2	378 (2.1%)	United States	7029 (Windstream Communications LLC)
Group 3	143 (0.8%)	United States	4181 (TDS TELECOM)
Group 4	119 (0.7%)	United States	7018 (AT&T Services, Inc.)
Group 5	63 (0.4%)	Romania	9050 (ORANGE ROMANIA COMMUNICATION S.A)

Security Issues of PDNS

- **3 security risks** arising from **flawed blocking strategy implementations**
 - **Denial of Response (DoR)** due to aggressive non-responsive policies
 - **Dangling cloud IPs** susceptible to takeover and misuse by attackers
 - **Subversion of protective features** by multiple flawed blocking strategies implementations

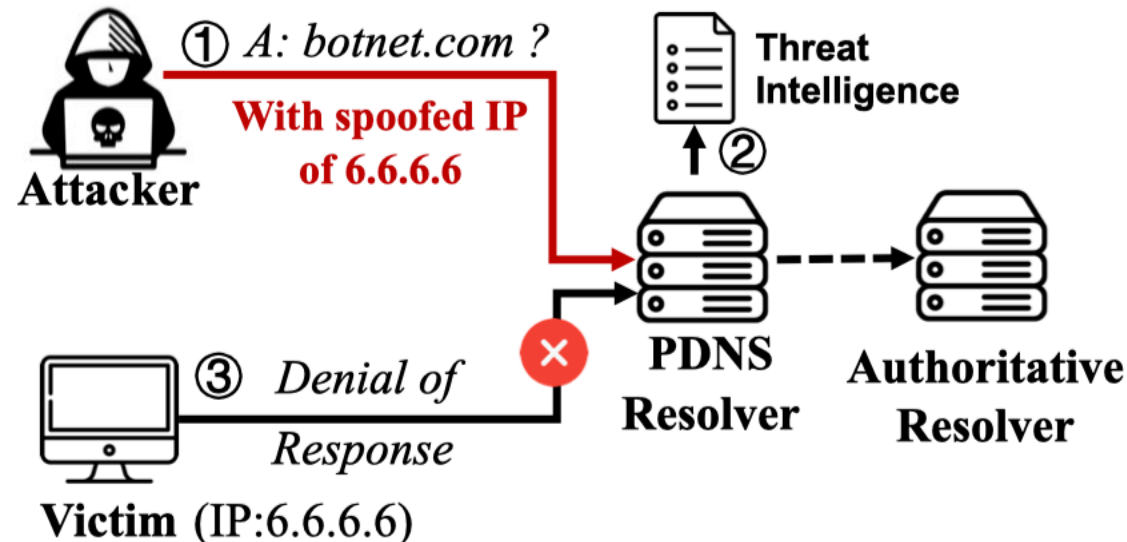


Security Issue 1: Denial of Response (DoR)

- **822 PDNSes** employ **No Data** to block malicious domains
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- **822 PDNSes** employ **No Data** to block malicious domains
- **28 PDNSes** have DoR risk due to **aggressive no-data response policies**
- Threat Model of DoR
 - Attackers can exploit this security issue of PDNS to deny DNS resolution services for arbitrary victims by spoofing the source IP address



Security Issue 1: Denial of Response (DoR)

- 7 popular PDNS providers exhibit denial of response, even blocking the resolution of popular domain names

Resolver	DNS Vendor	# Blocked Time	# Blocked Domain	# Malware	# Botnet	# Phishing	# Adult	# Spam	# Tracker
76.76.2.1	ControlD DNS	12h	1,123	1,073	24	17	5	4	0
156.154.71.3	Neustar DNS	15m	538	390	58	63	22	4	1
156.154.71.2	Neustar DNS	15m	76	50	3	15	3	4	1
64.6.65.6	Verisign DNS	15m	440	395	20	11	9	5	0
199.85.126.10	Norton DNS	15m	75	48	6	14	3	4	0
199.85.126.20	Norton DNS	15m	82	44	7	16	9	6	0
199.85.126.30	Norton DNS	15m	80	44	6	15	10	4	1

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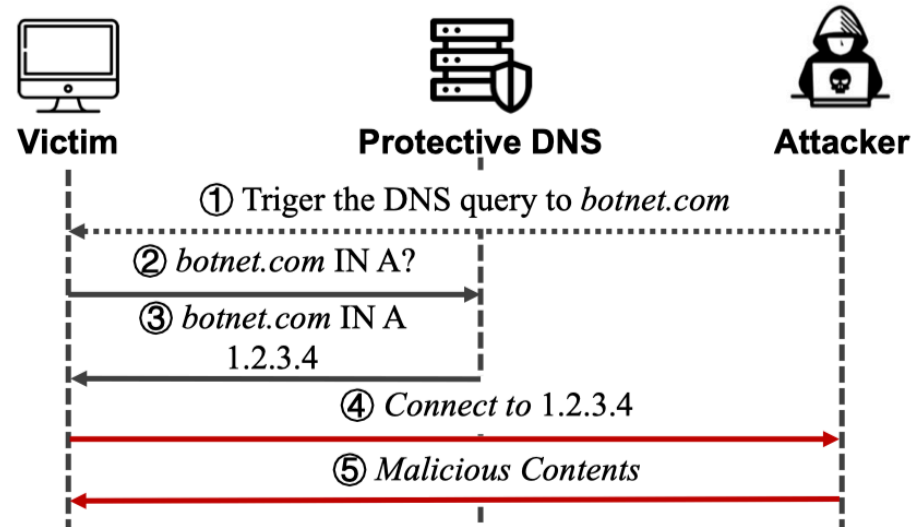
DoR attack leads to a response denial lasting up to 12 hours

Security Issue 2: Dangling PDNS Infrastructure

- **Dangling PDNS Infrastructure** susceptible to takeover and misuse by attackers, caused by not-in-use IPs (Dare resources)

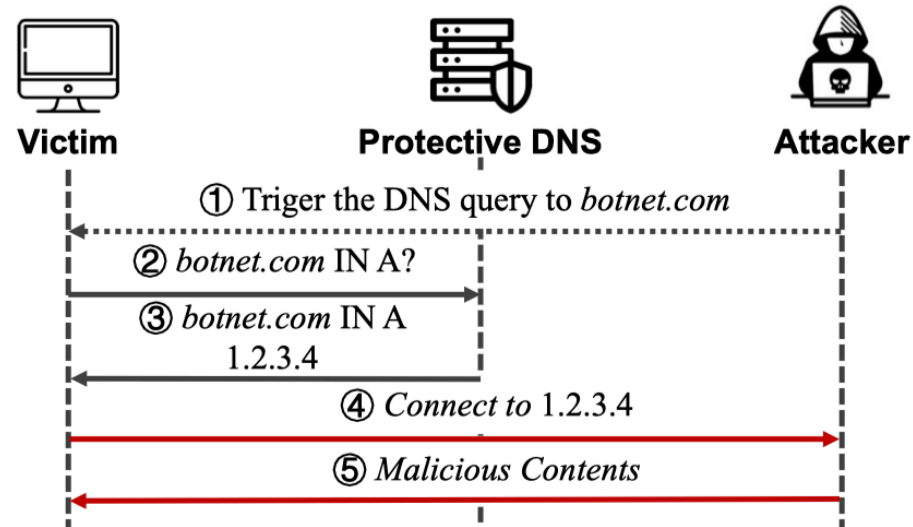
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 - The potential takeover and abuse of a PDNS's security-orientated policy by a third-party adversary could pose serious security implications.



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7 obsolete cloud IPs employed by 21 PDNSes

Security Issue 3: Subversion of Protective Features

- **Subversion of protective features** by multiple flawed blocking strategies implementations



Security Issue 3: Subversion of Protective Features

- **Subversion of protective features** by multiple flawed blocking strategies implementations
- Flawed Implementations of PDNS
 - **105 PDNSes** return **both forged (e.g., 127.42.0.148) and authoritative answers** for malicious domain queries

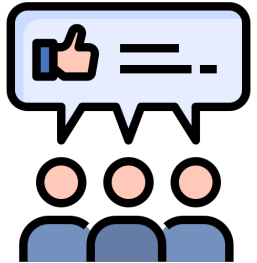


Security Issue 3: Subversion of Protective Features

- **Subversion of protective features** by multiple flawed blocking strategies implementations
- Flawed Implementations of PDNS
 - **105 PDNSes** return **both forged (e.g., 127.42.0.148) and authoritative answers** for malicious domain queries
- Non-configured Query Types of PNDNS
 - **13 PDNSes** return **original resolution results for types that are not configured** with blocking measures, e.g., TXT records

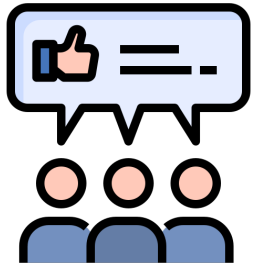


Recommendation for PDNS Implementation



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Transparent Blocking Activity: setting up a **webpage to inform users of block reasons** (e.g., Malware domain) and **providing complaint channels** (e.g., email)

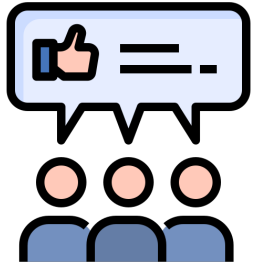


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Utilizing safe rewriting infrastructures: exercising increased caution when utilizing **third-party resources** like cloud IPs and sinkhole domains

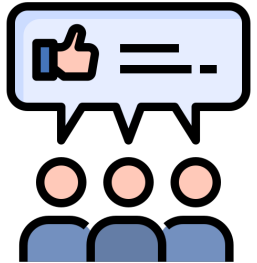


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Utilizing safe rewriting infrastructures: exercising increased caution when utilizing **third-party resources** like cloud IPs and sinkhole domains



Defense of denial of response: forcing the client to **use DNS over TCP**, in response to clients issuing numerous DNS queries for malicious domains

Summary

■ Identifying DNS Methodology

- We design and implement the **first identification methodology for PDNS**, which can distinguish PDNS from other DNS manipulations
- Open-source scripts: <https://github.com/MingxuanLiu/ProtectiveDNS>

■ Understanding of PDNS Ecosystem

- We present the first active measurement study on the emerging PDNS ecosystem and find **17,601 open PDNS servers**, and comprehensively understand their operational status

■ Security analysis of PDNS infrastructure

- We first discover **three types of security flaws within PDNS operation**, which enable evasion of security protection and denial of service, and report them to affected vendors and get their positive responses

■ Providing recommendations for PDNS implementation



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